



**Area:** Be Inclusive  
**Title:** Inviting perspectives  
**Objective:** Intentionally invite diverse perspectives and include yourself  
**Discussion:** **(Intentionally invite diverse perspective)**

Have the group brainstorm who they could invite to the next team meeting who could give them a different/new perspective on the group's output, customer service, timeliness, etc.

- What teams do we interact with directly? Indirectly?
- What individuals could give us a different perspective?
- Are there key customers or business partners that we could invite to a team meeting in order to get their thoughts?

**Action:**

- Determine who to invite to the next meeting.
- Determine what information you would like to get from them and how you are going to obtain their perspective.
- Think about how you will make them feel comfortable with your team. Make sure that you avoid jargon.

**(Include yourself)**

As a group, brainstorm what individual or team you could give perspective to in the organization. Think about how you and your team interacts with people upstream and downstream of processes.

**Action:**

- Invite yourself or your team to someone else's meeting.
- Ask to job shadow with another person or group.
- Note: Make sure to debrief with your entire team about the experience and the learning.