

Tool: Listen

Title: What a Good Listener Looks Like

**Objective:** Participants will identify attributes of a good listener.

Materials: Paper, markers

## Activity:

- 1. Have each participant think about someone they consider being a good listener. Have them think about what specific behaviors this person demonstrates that identifies them as a strong listener.
- 2. Each individual should share their thoughts with a small group.
- 3. In their small groups, have the participants draw in pictures (no words) what a good listener looks like. For example, if they think that a good listener makes eye contact, they might draw a picture with a figure with large eyes.
- 4. Each small group should elect a spokesperson to share their picture with the large group. The spokesperson should share all of the listening behaviors represented in their picture.

## Debrief:

Ask the participants the following questions:

- 1. How did you know someone was a good listener?
- 2. What were some common behaviors of a good listener?
- 3. What good listening behaviors do you exhibit? Which ones do you need to work on?
- 4. What do you think are obstacles to good listening?
- 5. What are some strategies for minimizing these obstacles?