

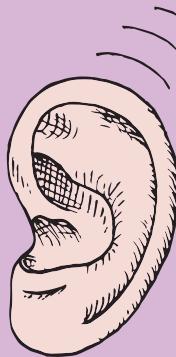


PAY ATTENTION

Be aware and attend to the world and people around you.

LISTEN

Focus on others in order to better understand their points of view.

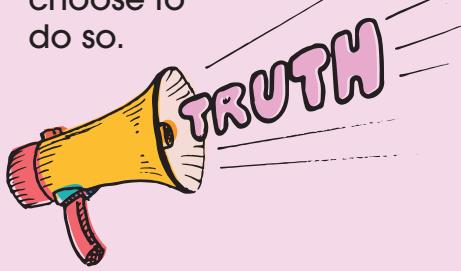


BE INCLUSIVE

Welcome all groups of citizens working for the greater good of the community.

DON'T GOSSIP

And don't accept when others choose to do so.



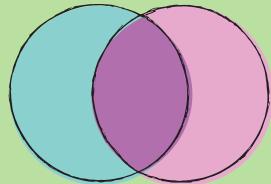
SHOW RESPECT

Honor other people and their opinions, especially in the midst of disagreement.



SEEK COMMON GROUND

Look for opportunities to agree. Don't contradict just to do so.



REPAIR DAMAGED RELATIONSHIPS

Be sincere; apologize and forgive.



USE CONSTRUCTIVE LANGUAGE

Be mindful of the words you choose.



TAKE RESPONSIBILITY

Practice accountability in language and actions.

**IT'S NOT WHAT YOU SAY.
IT'S HOW YOU SAY IT.**

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The **Civility** Project